

Pursuant to Articles 2 and 6 of the Articles of Association of the fund “Serbian National Register of Internet Domain Names”, the Assembly of Serbian National Register of Internet Domain Names, at the sessions of October 26 2007 and June 20 2009, adopts:

GENERAL TERMS AND CONDITIONS
For Registration of .rs Domain Names
Subject of General Conditions
Article 1

(1) The General Terms and Conditions for Registration of .rs Domain Names (hereafter: “General Terms and Conditions”) regulate the procedure for registration and the manner of use of .rs domains, as well as mutual relations of Serbian National Register of Internet Domain Names (hereafter: “RNIDS”), as an administrator of the central registry of .rs domains (hereafter: “rsTLD Registry”) and registrants of .rs domains (hereafter: “Registrant”), who register .rs domains with RNIDS, through registrars of .rs domains (hereafter: “Registrar”).

Definitions of Basic Terms
Article 2

- (1) The Internet is a global communication system made up of a large number of mutually connected autonomous systems (networks) which exchange data by using a common set of communication protocols (TCP/IP). (2) An IP number is a numerical identifier, defined within IP protocol, which allows unambiguous addressing of devices connected to the Internet.
- (3) An Internet domain is a textual label that identifies a set of devices or Internet services, connecting them into a single administrative-technical entity. A domain comprises a series of alphanumeric segments, separated by a colon, in compliance with Internet standards RFC 1034, 1035, 1122, 1123, 3596 and standards that supplement or replace them. A segment can contain numbers (0-9), English alphabet letters (a-z) and a dash (-). The segment cannot be shorter than two
- (2), or longer than sixty three (63) characters. The segment cannot begin or end in a dash. The segment cannot contain two consecutive dashes in the third and fourth position.
- (4) Domain Name System, DNS, is a base Internet service that allows translation of Internet domains into IP numbers and vice versa.
- (5) rsTLD (rs Top-Level Domain) is the domain name of the highest level within DNS system, intended for registration of domain names for the territory of the Republic of Serbia.
- (6) rsTLD registry is a central database on .rs domains registered within rsTLD, administered by the RNIDS.
- (7) WHOIS database of rsTLD registry is a public database on users of .rs domains registered within the rsTLD registry.

Registrant, Administrative and Technical Contact
Article 3

- (1) A domain Registrant is a person who, in accordance with these General Terms and Conditions, registers and holds an .rs domain within rsTLD registry.
- (2) A Registrant can be a domestic or foreign, physical or legal person.
- (3) An Administrative contact is a physical person, a citizen of the Republic of Serbia, or a legal person registered in the Republic of Serbia, authorised to exchange with RNIDS data relevant for domain name registration, and to make changes of all data on registration of an .rs domain on behalf of a Registrant.
- (4) A Technical contact is a physical or legal person authorised to make changes of technical data concerning the registration of an .rs domain on behalf of a Registrant (DNS server data and technical contact details).

Registrar
Article 4

- (1) A Registrar is a legal entity registered in the Republic of Serbia, authorised by RNIDS for performing tasks of registration of .rs domains within rsTLD registry.

- (2) The Registrar performs the tasks of registration of an .rs domain at the request of a Registrant.
- (3) The registration tasks performed by a Registrar include: registration of an .rs domain, change of data of an .rs domain, renewal of an .rs domain, transfer of .rs domains between registrars, transfer of registration of an .rs domain between registrants, activation of the protection of contact data for an .rs domain and termination of an .rs domain.
- (4) The operation of Registrars is regulated by the General Terms and Conditions for Operation of Registrars of .rs Domains and other relevant regulations of RNIDS.

Organisation of Address Spaces of rsTLD Registry

Article 5

- (1) Registration of .rs domains within rsTLD registry is performed within the following address spaces:
 - .rs – intended for all interested users;
 - .co.rs – intended for business users;
 - .org.rs – intended for all other registered organisations;
 - .edu.rs – intended for educational institutions and organisations;
 - .in.rs – intended for citizens of Serbia;
 - .ac.rs (delegated) – intended for academic and research network of Serbia;
 - .gov.rs (delegated) – intended for state institutions of the Republic of Serbia.
- (2) RNIDS can subsequently allow registration of .rs domains in other address spaces (sub-domains) within rsTLD registry.
- (3) These General Terms and Conditions do not apply to registration of domains in delegated address spaces and other new address spaces that can be delegated to third parties.
- (4) RNIDS can be a Registrant within rsTLD and has the right to register or reserve .rs domains for its needs, domains of special importance for the Republic of Serbia as well as domains necessary for stable functioning of the Internet.

Applying for Registration of .rs Domains

Article 6

- (1) RNIDS registers an .rs domain on the basis of an application for registration of .rs domains, submitted in accordance with these General Terms and Conditions.
- (2) A Registrant can register one or more .rs domains within rsTLD registry.
- (3) A separate application is submitted for the registration of every .rs domain.
- (4) By submitting an application for the registration of an .rs domain, the Registrant explicitly confirms his agreement with these General Terms and Conditions.
- (5) RNIDS reserves the right to temporarily suspend or limit registration of .rs domains, if necessary, for the protection of technical and administrative functioning of rsTLD registry.

Registration Data for an .rs Domain

Article 7

- (1) When applying for the registration of a domain, a Registrant is obliged to provide correct, complete and valid data for the registration of an .rs domain.
- (2) The data for the registration of an .rs domain:
 - Where the Registrant is a physical person: name and surname, address of residence, administrative and technical contact, the data on the primary and the secondary DNS server for the .rs domain they are applying for;
 - Where the Registrant is a legal entity or an entrepreneur: business name, registered address, company registration number, tax number, the administrative and technical contact, the data on the primary and the secondary DNS server for the .rs domain they are applying for;
- (3) DNS servers specified in the application for registration of an .rs domain must become active no later than three days after the submission of the application.
- (4) The Registrant is obliged to keep DNS servers in operative order for the entire duration of the registration.

(5) If any changes occur in any of the data on the registration of the .rs domain, the Registrant shall promptly, no later than 15 days after the occurrence of the change, submit a request for change of .rs domain data to RNIDS, through a Registrar.

Statement of Good Faith and Responsibilities of the Registrant Article 8

(1) By applying for the registration of an .rs domain within rsTLD registry, that is, by agreeing to these General Terms and Conditions, the Registrant undertakes that, to the best of their knowledge and in their honest belief, the registration of the requested domain does not injure somebody else's intellectual property or any other subjective rights and that all data specified in the application for the registration of the .rs domain is true and complete. The Registrant also declares that they do not request the registration of the domain in opposition to the

principle of conscientiousness, honesty and good business practices, and that they will not knowingly use the .rs domain contrary to these principles.

(2) RNIDS shall not bear responsibility for damages caused by incorrect data on the registration of an .rs domain, or by unauthorised or illegal use of an .rs domain.

Registration and Activation of an .rs Domain Article 9

(1) RNIDS registers .rs domains according to the right of priority (first-come first-served principle).

(2) The Registrant has the right of priority for the .rs domain for which they applied, from the moment RNIDS receives their application for the registration of the .rs domain, effective the moment when RNIDS issues a certificate of acceptance of the application for registration of the .rs domain.

(3) An .rs domain has been registered when RNIDS enters the registration data for the .rs domain into the WHOIS database of rsTLD registry.

(4) The WHOIS database of rsTLD registry contains at least the following data on every registered .rs domain:

- the name of .rs domain;
- registration data for the .rs domain;
- date and time of registration of .rs domain;
- date and time of the expiry of .rs domain;
- the name of the registrar for the domain.

(5) RNIDS is obliged to activate the .rs domain within 24 hours from the moment it issues a certificate of acceptance of the application for registration of the .rs domain.

(6) The period from the paragraph above can be extended in exceptional cases when RNIDS temporarily limits or suspends processing of applications for registration of .rs domains under Article 6, Paragraph 5.

(7) An .rs domain becomes active when RNIDS enters the data from the WHOIS database into DNS table of rsTLD registry and makes the table active on the primary DNS server.

Availability of Data on Registered .rs Domains Article 10

(1) Through the WHOIS database, RNIDS will always make publicly available at least the following data on registered .rs domains within rsTLD registry:

- the name of .rs domain;
- date and time of registration of .rs domain;
- date and time of the last change in data for the .rs domain;
- date and time of the expiry of the registration of .rs domain;
- the name of the registrar for the domain;
- current status of the domain (active, deactivated, in dispute, etc.)
- DNS servers for the .rs domain.

(2) Contact data for an .rs domain:

- Where the Registrant is a physical person: name and surname, address of residence, administrative and technical contact;

- Where the Registrant is a legal entity or an entrepreneur: business name, registered address, company registration number, tax number, administrative and technical contact.
- (3) Through the WHOIS base, RNIDS will always make publicly available at least the following contact data for every registered .rs domain, unless the Registrant has activated the protection of contact data:
- Where the Registrant is a natural person: name and surname;
 - Where the Registrant is a legal entity or an entrepreneur: business name, registered address and company registration number.
- (4) RNIDS is obliged to provide to every interested person, upon request set out in writing, contact data for an .rs domain, no later than three days after the receipt of such request.
- (5) RNIDS is obliged to make contact data on the .rs domain unavailable at the request of a Registrant.
- (6) RNIDS is obliged to provide competent state authorities with access to all data on .rs domains registered within rsTLD registry, in accordance with the law or a valid court order.

Duration of Registration of .rs Domain Article 11

- (1) An .rs domain is registered for the period of one to ten years, with the possibility of renewing the registration.
- (2) Registration and renewal are made for whole year periods.

Change of .rs Domain Registration Data Article 12

- (1) A Registrant, or their authorised representative, files a request for changing registration data for an .rs domain, to RNIDS, through the Registrar in charge with that .rs domain.
- (2) RNIDS issues a certificate of acceptance of the request for changing data for the .rs domain.
- (3) RNIDS is obliged to activate the changes for the .rs domain data no later than twenty-four hours after issuing the certificate of acceptance of the request for changing the domain registration data.
- (4) The change in .rs domain data is registered when RNIDS enters the change into the WHOIS database of rsTLD registry.
- (5) RNIDS has the right to change all data of the existing .rs domain on the basis of a valid court decision, final arbitration decision in a dispute related to the .rs domain or when the change is necessary for preserving technical stability of the Internet.

Renewal of .rs Domain Registration Article 13

- (1) A Registrant, administrative or technical contact can file a request for the renewal of the .rs domain registration to RNIDS, through the Registrar in charge with that .rs domain.
- (2) RNIDS issues a certificate of acceptance of the request for renewal of .rs domain registration.
- (3) RNIDS is obliged to activate the renewal of registration of the .rs domain no later than twenty-four hours after issuing the certificate of acceptance of the request for renewal.
- (4) The renewal of the .rs domain is registered when RNIDS enters the renewal into the WHOIS database of rsTLD registry.
- (5) The renewal of the .rs domain is possible during the duration of registration, but the total number of years for which the .rs domain is registered cannot exceed 10 years.
- (6) Upon the expiry of registration, RNIDS deactivates the .rs domain.
- (7) Upon the expiry of the subsequent period of 30 days, the registration of the .rs domain is terminated.
- (8) If the Registrant renews the registration in the subsequent period of 30 days, the renewal of registration shall begin on the first day after the expiry of the previous registration.

Transfer of .rs Domains between Registrars Article 14

- (1) The Registrar is obliged to allow the Registrant a right to select another Registrar (hereafter: “New Registrar”) for .rs domains which the Registrant has registered or renewed.

(2) The Registrar has to cooperate with the Registrant, the New Registrar and RNIDS in the process of transferring the .rs domain.

Transfer of Registration of .rs Domains between Registrants Article 15

- (1) The Registrant can file a request to RNIDS for transferring the registration of the .rs domain to the new Registrant, through the Registrar in charge with that domain.
- (2) Together with the request for the transfer of registration of the domain, the Registrant submits to the Registrar a certified statement confirming their consent to the transfer of rights to the new registrant, and empowers RNIDS to make the transfer.
- (3) RNIDS issues a certificate of acceptance of the request for the transfer of .rs domain registration.
- (4) RNIDS is obliged to activate the transfer of registration of the .rs domain no later than twenty-four hours after issuing the certificate of acceptance of the request for the transfer of .rs domain registration.
- (5) The transfer of .rs domain registration is registered when RNIDS enters the transfer into the WHOIS database of rsTLD registry.
- (6) RNIDS shall perform the transfer of the .rs domain only after it has received from the Registrar the original of the statement under Paragraph 2 of this article.
- (7) The registration of the .rs domain of the current registrant terminates with the transfer of the .rs domain and the registration of the new registrant begins effective the moment when the transfer is entered in the WHOIS database of rsTLD registry.

Service Fees for the Registration of .rs Domains Article 16

- (1) Service fees are paid for the registration tasks under Article 4 of these General Terms and Conditions.
- (2) The Registrar pays to RNIDS compensation for performing domain registration tasks when filing relevant requests to RNIDS, in accordance with the General Terms and Conditions on the Operation of Registrars of .rs Domains and the Price list of the RNIDS.

Termination of .rs Domain Registration Article 17

- (1) Registration of an .rs domain can be terminated where:
 - RNIDS becomes aware that the Registrant in their application for the registration of an .rs domain has given incorrect or incomplete data, or has failed to report changes of data concerning .rs domain registration, except when incorrect or incomplete data is obviously a result of a mistake;
 - The Registrant fails to activate DNS servers within the period specified in Article 7, Paragraph 3;
 - It is not possible to determine the identity of the Registrant on the basis of .rs domain data, that is;
 - If it is not possible to get in contact with the Registrant, that is, with the Administrative contact for the .rs domain, within 45 days from the first attempt to establish contact by RNIDS, or if the Registrant, upon leaving their address of residence or registered address in Serbia, fails to specify a person with the address of residence or registered address in Serbia as Administrative contact for the domain;
 - If the Registrant files a request for the termination of an .rs domain and a certified statement of the consent to termination, effective from the moment RNIDS has received this statement;
 - If the Registrant fails to renew registration of an .rs domain within the period specified in Article 13, Paragraph 7;
 - RNIDS makes the transfer of registration of .rs domain in accordance with Article 15, effective the moment of the transfer of rights;
 - The arbitration orders termination or transfer of registration of the .rs domain, effective the day specified by the decision;
 - The competent court rules for the termination or transfer of registration of the .rs domain, effective the day specified by the ruling;
 - The Registrant ceases to exist without a legal successor.
- (2) The Registrant, or the registrar, does not have the right to full or partial reimbursement of service fees paid for the previous registration or renewal of the registration of an .rs domain, in case of termination on any

grounds specified in Paragraph 1 of this article.

Settling of Disputes Arising out of Registration of .rs Domains Article 18

(1) RNIDS has no jurisdiction for settling disputes arising out of .rs domains registration, but refers the parties concerned to the permanent arbitration established by RNIDS, in accordance with the Rules on Arbitration Proceedings for Settling Disputes Arising out of Registration of .rs Domains.

(2) By applying for registration of an .rs domain within TLD registry, and by agreeing to these General Terms and Conditions, the Registrant gives their explicit consent to participation in arbitration proceedings, if a third party brings a complaint against them in accordance with the Rules on Arbitration Proceedings for Settling Disputes Arising out of Registration of .rs Domains.

The Registrant also agrees to comply with the final decision made by this arbitration.

Language, Jurisdiction and Applicable Legislation Article 19

(1) These General Terms and Conditions were put together in Serbian language. If the text of the General Terms and Conditions is made available in another language, the prevailing version shall be the one in Serbian.

(2) RNIDS, the Registrar and the Registrant shall seek to settle amicably all disputes arising out of registration procedure. If the settlement is impossible to reach through negotiations, the competent court is the court in Belgrade, and the applicable legislation is the legislation of the Republic of Serbia.

Amendments to General Terms and Conditions Article 20

(1) RNIDS reserves the right to make amendments to these General Terms and Conditions; it is obliged to notify in a suitable manner registrars and Registrants of the amendments made, at least 15 days before they come into effect.

Coming Into Effect and Applicability of General Terms and Conditions Article 21

(1) These General Terms and Conditions come into effect on the day of their approval by the Assembly of RNIDS and shall apply from the start of registration of .rs domains within rsTLD registry.