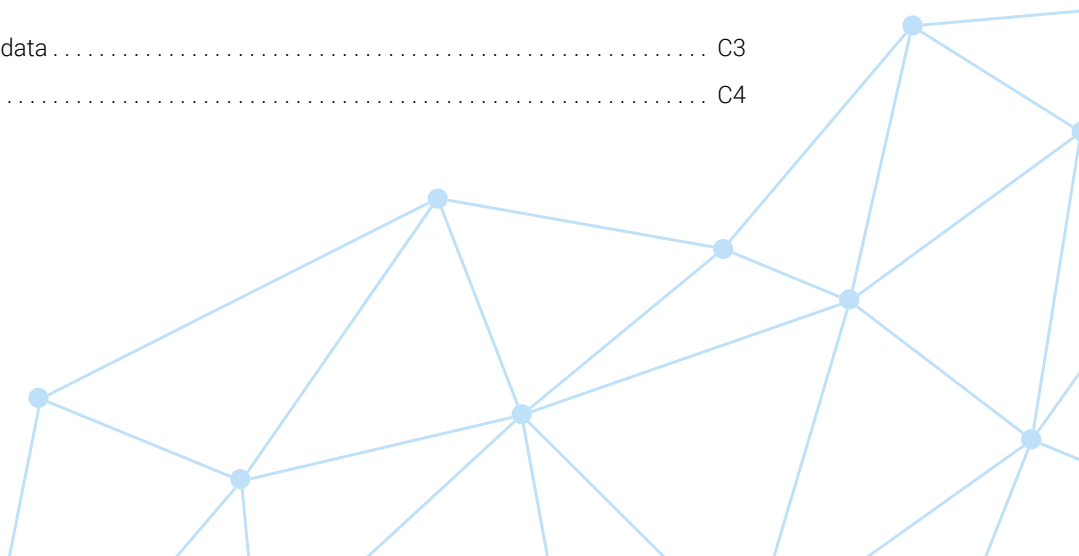




ANNUAL REPORT 2015

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INTRODUCTION



Danko Jevtović

Director of RNIDS

This is the fifth RNIDS Annual Report since we began publishing them in 2011. Issued in addition to our regular reporting, this is a summary form of our activity over the year and an important aspect of RNIDS' transparency.

The most important activities and events during 2015 were as follows:

- RNIDS' triennial report was submitted as per the agreement with the Ministry
- Our new domain name registration software was finished
- We awarded a contract for supply and maintenance of infrastructure equipment and software after a public tender
- The General Terms and Conditions for domain name registrations were amended, removing the requirement for Serbian citizens to supply their personal ID number (JMBG)
- We launched the new website of the Foundation at ruids.rs / ruids.rs and updated the educational and promotional site domen.rs / domen.rs with pages on which visitors can check domain availability and choose an accredited registrar
- The educational and promotional campaign "Znamo se sa Neta!" (I Know you from the Net!) was run to promote domains aimed at small businesses
- The DIDS conference was extended by a second day which was dedicated to the RIF (Regional Internet Forum), officially supported by ICANN and EuroDIG
- The Pitajte.RS (Ask .RS) workshops were held as a new way of communicating with the community
- RNIDS got involved in European Cyber Security Month with a series of talks and a panel debate
- The first conference of the RSNOG network operators community was held, with RNIDS providing support with logistics and organisation
- RNIDS organised the 48th CENTR Legal Workshop in Belgrade

The organisation remained stable, and cooperation between the different bodies of the Foundation was very successful. This was affirmed in the positive reports given by independent experts for the analysis of organisational models and of the practices and goal achievement of RNIDS, and by those assessing the reliability of RNIDS ICT systems security, as agreed with the Ministry responsible for the information society.

The appointment of RNIDS representatives to bodies and working groups of international organisations was particularly significant, lending recognition to the work of the Foundation and raising the profile of the Serbian Internet community.

Most important of all was our completion of the major job of fundamentally advancing RNIDS' core activity and the domain name registration system.

2015 IN NUMBERS

NEW in 2015:

1

new educational project

- Pitajte.RS

2

new industry events

- Regional Internet Forum
- RSN OG Conference

3

new working groups

- Working group for the amendment of enactments governing data collected from registrants
- CERT working group for the region of the national Internet domains
- Working group for the introduction of IDN characters to country-code second-level domains

4

new analyses of the domain market

- Statistical analysis using new methodology for tracking basic indicators in the national domain name market
- Analytical overview of the level of development of the .RS domain in comparison with other countries of Central and Eastern Europe
- Qualitative research among small business-owners regarding Internet use
- Analysis of presence of local companies on the .RS domain

5

new triennial reports as per the agreement with the Ministry

- Report on the functioning of the RNIDS organisational model
- Report on IT security, data protection and continuity of uptime in RNIDS ICT systems
- Uptime report for main DNS servers for the national domains
- Uptime report for RsReg national domain name registration system
- Report on RNIDS Foundation liquidity

STATUS AT YEAR END 2015:

12

employees in the RNIDS office

38

registrars

70

RNIDS Co-founders

2.963

registered .CPB domains

88.872

registered .RS domains

A WORD OF INTRODUCTION



Zoran Buhavac

Chair of the RNIDS Conference
of Co-founders

Dear members of the local Internet community,

For the last couple of years the multistakeholder model of Internet governance has been the hot topic wherever representatives of the global Internet community have come together, and has been the goal everyone has had their sights on. RNIDS has from its very foundation been grounded in these same principles, and we are proud that our Foundation and its organisational model have over the last nine years been fully vindicated in the practical business of running the national Internet domains.

In 2015 a new leadership of the RNIDS Conference of Co-founders was elected, the number of co-founders grew to 70, and the constitutional documents of the Foundation were improved on. We made amendments to the Statute, expanding our supplementary objectives with a commitment to increasing IT security in Serbia and thereby establishing the necessary conditions for the founding of the RNIDS-CERT for the national domains. Our commitment to the security of local Internet users was further affirmed with a series of talks on cyber security at universities, with an especially busy programme of events in October during European Cyber Security Month. RNIDS also brought together the local Internet community for two series' of talks as part of the Pitajte.RS (Ask .RS) educational programme.

Regional partnership was expanded with agreements between RNIDS and the Croatian and Slovene Internet registries, and cooperation agreements were signed with the Serbian Directorate for eGovernment and the Intellectual Property Office. By signing a RNIDS membership agreement all local legal entities and sole traders can become co-founders and part of this Internet success story.



Vojislav Rodić

Chair of the RNIDS Board
of Governors

Dear users of the Serbia Internet domain space,

RNIDS seeks to provide a stable and secure Internet environment in which the business and creative potential of local Internet professionals can develop unhindered. Management of the national Internet domain space demands the implementation of the highest technical standards in daily operations. That is why in 2015 RNIDS upgraded the national registrations system infrastructure to keep in step with global trends.

Serbian Internet Domain Day (DIDS) was held for a sixth time, this time over two days, supported by ICANN, which included the event in its official calendar for the global Internet scene. The second day of DIDS was dedicated to the Regional Internet Forum, attended by our colleagues from the surrounding countries and from global organisations. Numerous other events organised independently by RNIDS or with other distinguished partners complete the picture as regards our activities on the local and international Internet stage.

The RNIDS Foundation is a reliable partner, there to ensure that your first steps on the Internet will put you on the right path to future success, whether in business or any other online venture.



REGISTRY BUSINESS AND THE DOMAIN NAME MARKET

DOMAIN NAME REGISTRATION SYSTEM

ICT infrastructure

During 2015 there was zero downtime – all RNIDS services functioned without interruption or any problems or bottlenecks, and were accessible by users 100% of the time.

Name of service	Length of downtime	Uptime
DNS service	No downtime	100%
RsReg application services	No downtime	100%
Financial services for registrations	No downtime	100%

The beginning of the year saw the procurement and launch of new software for monitoring the operation of systems and providing automatic notification of potentially critical events for the functioning of key services or important parts of the system.

New domain name registration software

As per the agreement with the contractor selected to create the new domain name registration software and the supervisor, a plan and schedule were devised for the writing and testing of the new software. All activities were completed according to plan. RNIDS also procured EPP protocol testing software, written specially to order for the Registry.

Technical partnership with accredited registrars

A new version of Microsoft SQL Server was installed as part of plans to develop new domain registration software, together with a testing environment for the new Internet domain registration application, which was made available to interested ARs. In the last quarter, services were installed for testing the new application and the domain registrations machine interface.

DNS resolver

New hidden master servers were implemented and IPv6 connectivity established, so that 6 out of the 8 RNIDS DNS servers now provide services over this protocol. As of mid-December, RIPE introduced ongoing monitoring of DNS service status for the .RS and .CPB domains. The RIPE NCC DNS Monitoring Service (DNSMON) offers a detailed and objective view of the quality of top-level DNS services.

Registry security

During 2015 there were no major attacks on the services and infrastructure of RNIDS, and those there were did not compromise the functioning of RNIDS services.

Other ICT services

Security was increased on the RNIDS website with the provision of an EV SSL certificate for the rnids.rs and рнидс.срб domains. An HTTP Strict Transport Security (HSTS) operating policy was also introduced, which enforces a more secure protocol. A redundant system for making and storing backups of the website allows for rapid rollback of content and the redeployment of the site at another location in the event of a complete outage of the website, which is now hosted with a commercial provider.

DEVELOPMENT AND IMPLEMENTATION OF DOMAIN REGISTRATION RULES

Registration terms updated

In 2015 RNIDS worked on updating the **General Terms and Conditions for the registration of national Internet domain names**. After consulting with the office of the Commissioner for Information of Public Importance and Personal Data Protection, RNIDS established a working group which proposed the removal of the obligation to provide a citizen's ID number (JMBG).

The Conference of Co-founders approved the changes at its meeting 19th September 2015, and as of 19th October 2015, the JMBG was no longer required for registrations of .RS and .CPB domains. Existing JMBGs of domain registrants will remain in the database but users will be able to remove them. Registrants who want to can still give their JMBG along with the other domain registration data, which might be helpful in some cases, for example in establishing their identity if they want to transfer ownership of the domain to someone else.

Oversight of implementation of registration terms

The committee tasked with acting on objections regarding the registration of domain names took three objections into consideration relating to the registration procedure and the data collected from registrants, to the business conduct of an accredited registrar with regard to the registration procedure and the extension of a domain registration.

Resolution of domain name registration disputes

Seven disputes were resolved in 2015 before the **Committee for the Resolution of Disputes Relating to the Registration of National Internet Domain Names**:

- Les Publications Condé Nast won its claim over vogue.rs
- Calvin Klein won its claim over ck.rs
- A private individual who had registered the brand "potrčko" with the Serbian Intellectual Property Office won their claim over potrkobeograd.rs
- Bayerische Motoren Werke won its claim over bmwmotorrad.rs and bmwkum.rs
- Eli Lilly Corporate Center won its claim over cialis.in.rs and requested the domain be cancelled
- International Business Machines Corporation won its claim over ibm.rs

DEVELOPMENT OF THE DOMAIN MARKET

Number of domains

The total number of national Internet domain names increased in 2015 and totalled 91,835 by year-end, an increase of 3,926 in comparison to the end of 2014. The growth rate in comparison with 2014 was around 5%, while the annual growth rate over the preceding five-year period had been around 6%. The monthly growth rate in the total number of national domain names in 2015 was 0.35%, as compared to previous years: 0.18% in 2014, 0.13% in 2013, 1.21% in 2012 and 0.73% in 2011.

In 2015 the number of .RS domain names grew by 5.1% over the previous year and by 18% as compared to 2013. The annual growth rate in .RS domains over the preceding five-year period is 5%, with a stable growth trend year-on-year, while the monthly growth rate has settled at 0.4%. The total number of .CPB domains showed a drop of 7%, which corresponded with the renewal rate of around 79% annually.

The trend in the number of renewed .RS domain names in 2015 was entirely in line with previous years. The greatest numbers were recorded in February/March and September, showing a seasonal effect at work. Statistics for newly-registered .RS domains in 2015 continued the trend set in previous years. The highest numbers were seen at the end of the first quarter and the beginning of the fourth, which fit with previously recorded seasonal variations. In 2015 17,795 new .RS domains were registered, some 1.5% less than in 2014.

Market partnership with ARs

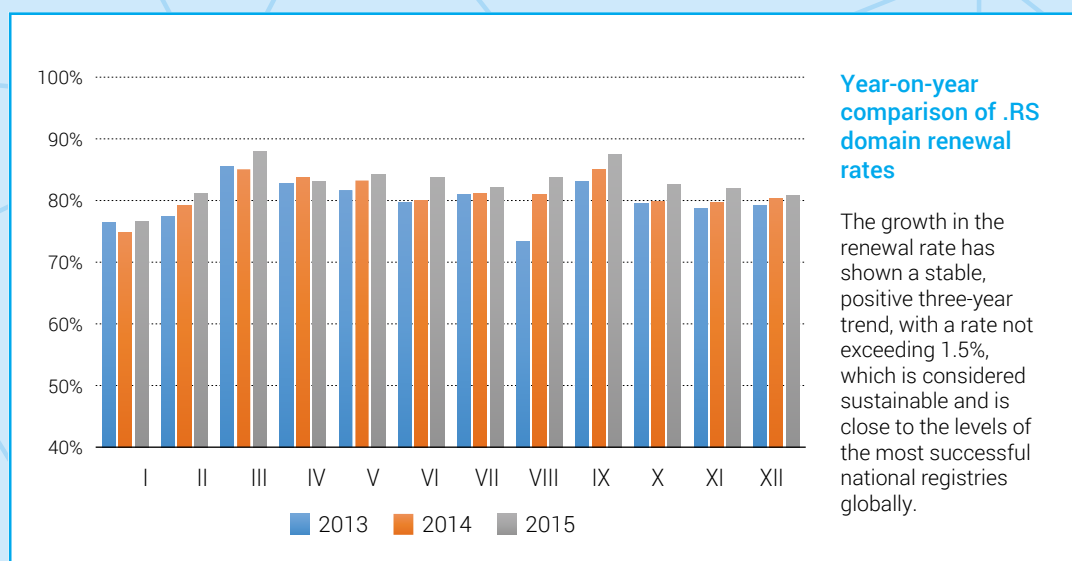
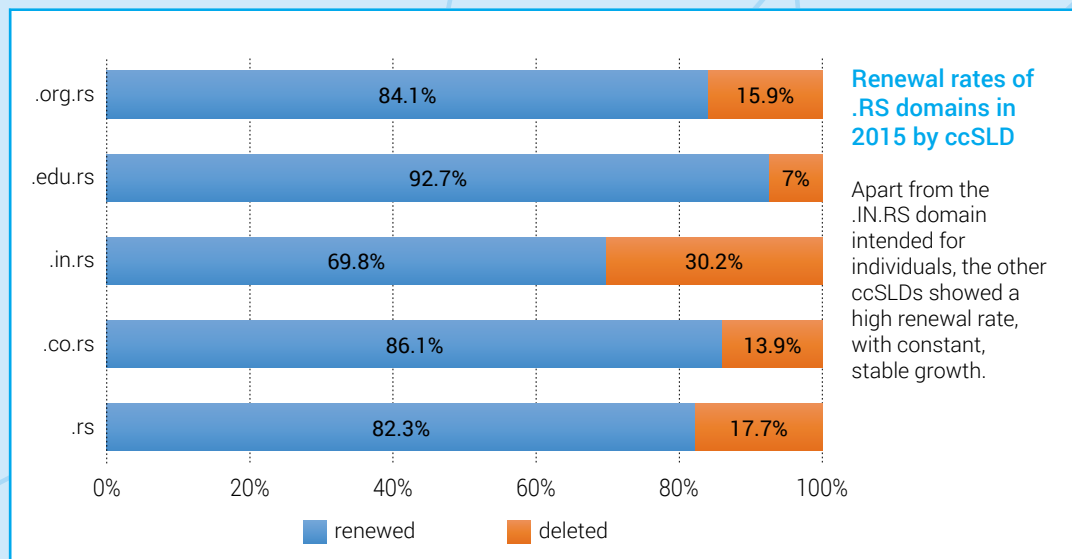
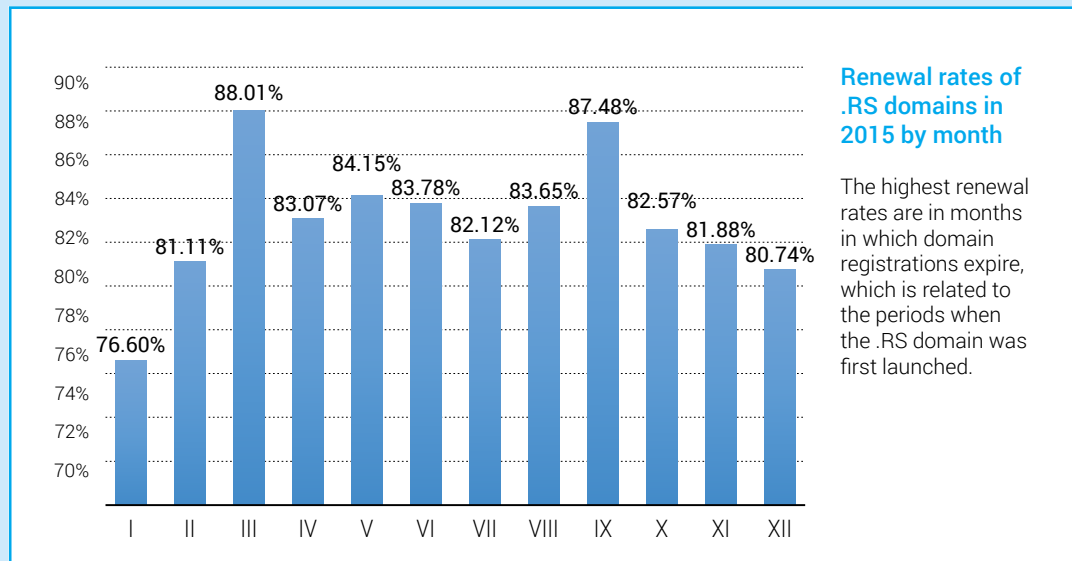
2015 saw the successful implementation of the **advertising cofinancing programme**. All 16 ARs who signed the Co-financing Agreement were given access to an initial 100,000 dinars, increased proportionately to transactions carried out in the previous nine months.

A link was sent to the marketing departments of ARs to an anonymous questionnaire relating to availability of information, the co-financing programme, promotional campaigns and training. Analysis of the responses collected showed that ARs were most interested in receiving information on ranking lists, internal notifications and statistics relating to domains from the country and the region from RNIDS. In evaluating the co-financing programme, almost all those who took part gave full marks both to the programme and to the partnership with RNIDS. As regards training, most ARs expressed a need for specialised workshops and training on the topics of DNS security, online identity, branding and digital marketing in general.

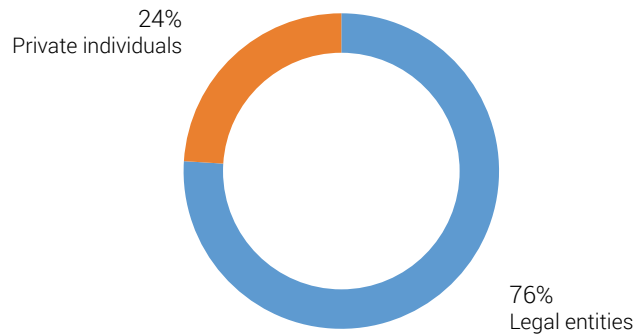
Educational and promotional campaigns

Promotion of new services on the site [domen.cp6 / domen.rs](http://domen.cp6.rs)

There were some key changes on the site [domen.cp6 / domen.rs](http://domen.cp6.rs) in the third quarter of 2015 when two new services were launched – a **domain availability checker** (WHOIS search) and a tool to help users **choose an accredited registrar**. These changes have contributed to better and more effective education and promotion and have helped improve the measurement of achieved results. The promotion of these services was intended to increase interest in the target groups in registering Internet domains and learning about the new functionalities of the site.

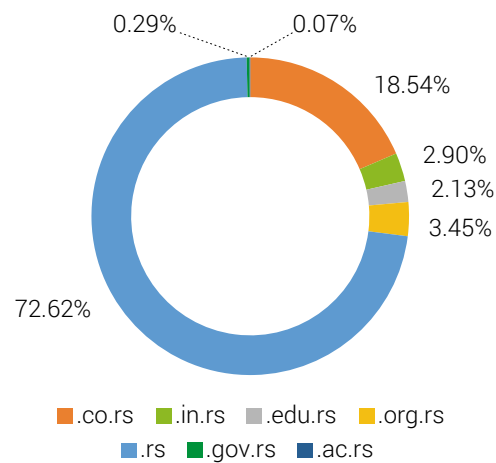


Registrants of .RS domains in 2015



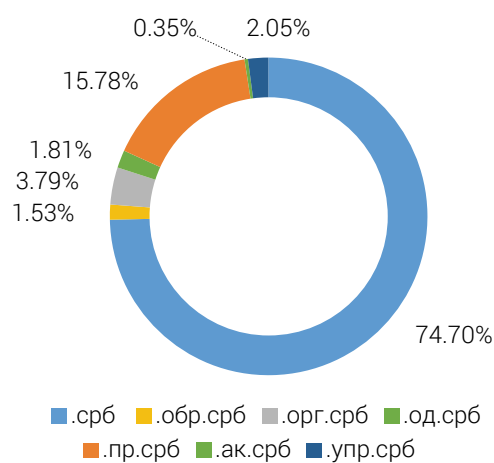
Legal entities and sole traders comprised three quarters of users.

Breakdown of the .RS domain by ccSLD



Registrants most commonly opt for .RS and .CO.RS domains, i.e. those intended for business use.

Breakdown of the .CPB domain by ccSLD



Registrants most commonly opt for .CPB and .ПP.CPB domains, i.e. those intended for business use.

САЈБЕР ИДЕНТИТЕТ

у епизоди

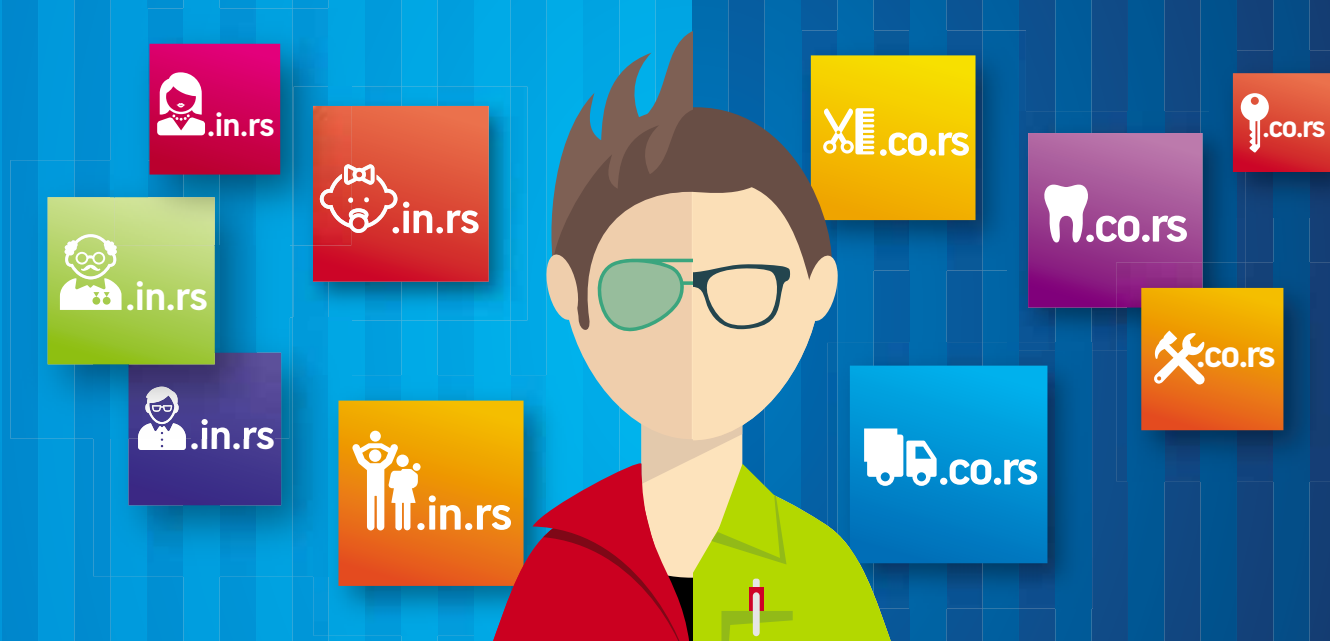
#ZnamoSeSaNeta

Признајем, ја сам истовремено **и човек и предузетник!**

Двоструки идентитет, такорећи.

Што би се рекло - **физичко лице с печатом...**

Мада, слабо користим печат, јер све што могу обављам преко Интернета:
рекламирање, уговарање, фактурисање... банка, књиговођа, порези...
а и друге приватне ствари, знате на шта мислим...



www.imeprezime.in.rs



www.nazivfirme.co.rs



Комшије ме знају по мом рођеном imeprezime.in.rs,
а муштерије по званичном nazivfirme.co.rs.

И сви кажу **"Знамо се са Нета!"**

Зато за мене сајбер идентитет, и лични и пословни - нема цену!

Веровали или не, **потпуни сајбер идентитет** на .IN.RS и .CO.RS доменима
годишње ме кошта мање од цене израде печата. А има више смисла...

Познато ти је све ово? Онда одмах посети:

- domen.rs/whois - Провера слободних домена
- domen.rs/registri - Избор овлашћених регистара



РНИДС
Регистар националног
интернет домена Србије



Online promotion and PR activities were most intensive in the third quarter, while advertising on the Google Search network was continued throughout the fourth quarter.

All of these activities resulted in 24,640 visits to the site domen.rs / domen.rs, of which around 91% were in the third quarter when advertising was at its peak. The promotion of the WHOIS service and the registrar chooser tool also contributed to an increase in traffic from free sources. Thanks to the PR articles, sharing on the social networks and other activities, this traffic grew in the third quarter by around 55% (around 4,000 visits as compared to around 2,600 in the second quarter). These visitors showed an above-average interest in domain registrations, which resulted in around 1000 clicks on links to ARs.



I Know You From the Net!

The "Znamo se sa Neta!" (I Know you from the Net!) – promotional and educational campaign was run between 16th September and 29th December 2015 and was aimed at sole traders and individuals with a need to present their business or themselves on the Internet. It involved providing useful advice and emphasising the benefits of .CO.RS and .IN.RS for users' business use – at the address **nazivfirme.co.rs** – and personal use – at **imeprezime.in.rs**, both of which addresses redirected the user to the relevant page on domen.rs / domen.rs. The campaign focused on informing users of the importance of a domain for building one's own Internet identity and on increasing interest in the target groups in registering national Internet domains. Promotional activities were conducted on the Internet, and articles and advertisements displayed in magazines and on digital billboards across Belgrade.

The campaign was inspired by the needs of the modern entrepreneur in Serbia, the small business-owner registered as a sole trader, who is regarded in law and by the business environment as a "private individual with a rubber stamp", that is, an individual for whom business and life, company and family, official and private are constantly interwoven. The sole trader is in a constant state of identity limbo, with a very fine, sometimes non-existent line between his or her business identity as a company and his or her personal identity as a citizen, in terms of ownership, and in the eyes of the law. Today, when it is also very important to have a cyber-identity via a presence on the Internet, he or she needs to manage his profile in the virtual world both as a businessperson and as an individual. A presence on social networks in and of itself is no guarantee of having an on-line identity. The best way to secure both types of on-line identity is owning a permanent address on your own Internet domain. Using this address, anyone can find and recognise your company or you at any time.

An analysis of the results in the third and fourth quarter shows that the "I Know you from the Net" campaign appreciably increased traffic to the site domen.rs / domen.rs and the number of return visitors. This was the first campaign to promote the .RS ccSLDs and present them for the first time to a great number of potential users. This resulted in a significant rise in the number of registered domains in these domains at the end of the quarter.

RNIDS web presence

Website at [дидс.срб](http://dids.rs) / dids.rs

The redesigned DIDS site was finalised during the first quarter of 2015. As previously, the content of the site was made available in the Cyrillic and Latin scripts and in English. In addition to information on the DIDS 2015 Conference, it is a site where an archive can be found of available materials (articles, photographs and video recordings) of all the previous Conferences since 2011. Prior to the Conference, the site provided registration for visitors and journalists, who could register using an email address on a regional country-code top-level domain. After verification of the address the system generated and sent an e-ticket with a unique barcode, which was a new facility as compared with previous years.

Website at [домен.срб](http://domen.rs) / domen.rs

As in previous years, the site that is the "Home of the domestic domains" remained a central location for the education of Internet users in Serbia regarding the registration of national Internet domains. In addition to existing "Things you can do with your domain" ideas, articles about the benefits of the national Internet domains and other content, the site at [домен.срб](http://domen.rs) / domen.rs offers articles about the Cyrillic domain, cyber security and two new pages with content from the "I Know you from the Net!" campaign.

In the third quarter of 2015, two new services were added to the site:

- **The Domain Availability Checker** (domen.rs/whois) was improved with numerous new functions that speeded up domain availability searches. Now a search can be done by typing in any search term, either in Cyrillic or Latin script. As long as the text is entered in line with the naming rules for .RS and .СРБ domains, a result is returned to the user from all five domain spaces simultaneously, depending on the script selected. If the requested domain name is taken the user is served with the publicly available data on the domain name, the registrant and their contact details, and given the option to directly print the overview in PDF format. However, if the requested domain is available the user is given a link to the registrar chooser tool.
- **The Registrar Chooser Tool** (domen.rs/registri), after the redesign, allows for simple searching/ filtering according to services provided by accredited registrars, as well as sorting by criteria such as the number of services, the town in which the AR is based or the name of the AR. Accredited registrars are listed in the chooser tool each in their own box which, apart from containing the AR's logo and icons indicating the services they provide, also link the visitor directly to their site and pages where they can check prices and register domains. We began tracking clicks on the boxes of each individual AR using Google Analytics, which was used as a key indicator of visitors' interest in registering a national Internet domain, i.e. how many potential registrants the site домен.срб / domen.rs sent to AR landing pages.

These two new functionalities have greatly improved the user experience since visitors no longer have to leave the site after reading the domain registration advice and instructions and go to rnids.rs / рнидс.срб to check the availability of their desired domain and choose an accredited registrar. All this has made домен.срб / domen.rs an even more relevant online destination, which users have returned to over the year as a useful resource for the development and improvement of their online presence.

RNIDS on social media

RNIDS' Facebook and Twitter accounts drew the greatest attention and most followers. RNIDS also has accounts on Google+, YouTube and LinkedIn, although here the audience of followers is smaller and is growing more slowly. All RNIDS' profiles on the social media are regularly updated, but advertising is concentrated on Facebook and Twitter. During 2015 advertising on LinkedIn was

also tested but proved to be ineffective. As compared to 2014, our **Facebook** follower list increased by 16% while the number of followers of RNIDS' **Twitter** profile increased 58% thanks to advertising. Communication via the social media was also expanded in 2015 with RNIDS accounts on **Pinterest** and **Instagram**.

Analysis of the domain market

At the beginning of the 2015, the Council of European National Top Level Domain Registries (CENTR), in partnership with the French TLD registry, devised a **new methodology for monitoring basic indicators in the national domain market**. Instead of using categories such as the number of newly-registered, renewed and deleted domains, the new methodology uses creation rate, retention rate and deletion rate. Taking the results for these three indicators we can say that Serbia's results are entirely in line with average figures at the European level.

At the end of the first quarter, the Office submitted an **analytical overview of the growth of the .RS domain in comparison with the countries of southern and eastern Europe** to the RNIDS Board of Governors. The report covers 15 countries and comprises four related, themed sections, presenting four indicators of the development of the domain market: total number of domains, growth in the total number of domains, the value of the market and the price of domains, as well as the number of accredited registrars. Summarising the indicators analysed in the study we can conclude that the market in national domains in Serbia has good foundations and great growth potential. Positive growth trends over a number of years, balanced pricing and liberal registration rules have laid a stable foundation for the future development of the market. Nevertheless, there is a clear need to focus on raising the level of ICT literacy by constantly increasing involvement by market participants in the creation of the favourable conditions in the market (a harmonised legislative and economic framework that is respected by all market participants).

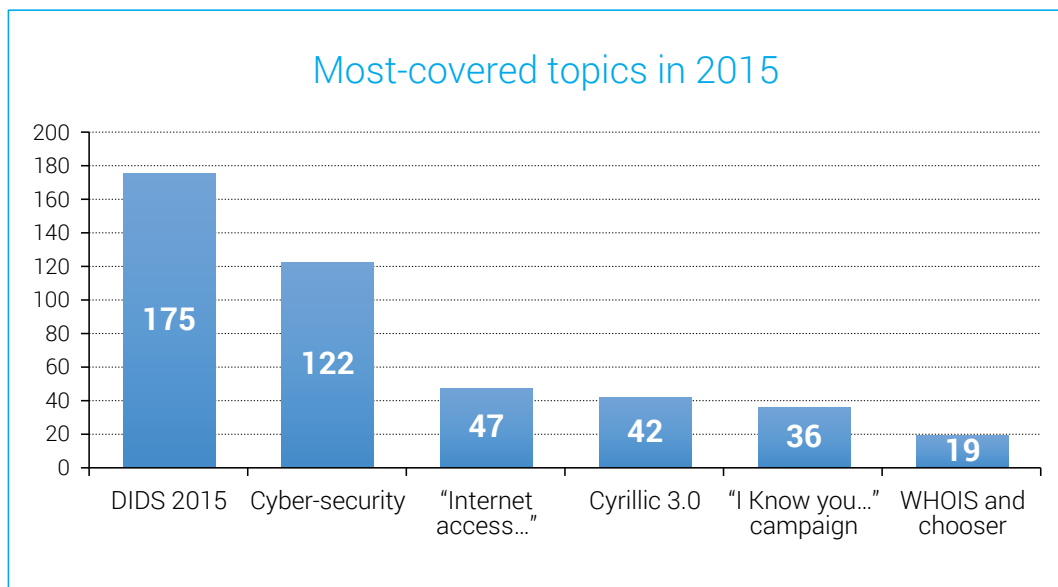
The agency MASMI was hired by RNIDS during the fourth quarter to conduct **Qualitative research among small business-owners on their use of the Internet** – on how sole traders and micro-businesses (up to 5 employees) use (or do not use) the Internet for business purposes. The research collected and analysed information about how the Internet is used as a basic tool for sales, promotion, communication and information-providing: how business-people think and behave when the Internet is still unknown waters to them; how they behave if they do not know how to use the Internet to develop their business; how those who already make proper use of the Internet think and behave; and how small business-owners solve their Internet-related problems – do they consult anybody and whom do they consult, do they hire help and whom do they hire, and whom do they trust.

During the fourth quarter an **analysis of the presence of Serbian companies on the .RS domain** was conducted, which showed that 71% of the 150 companies with the largest net profits in 2014 had a registered .RS domain. This was significantly less than in 2013 (81%). The situation was even less favourable when it came to the top 150 small- and medium-sized companies, of which only 59% had a registered .RS domain – significantly less than in 2013 (65%). The data for 2014 indicated a decline in awareness of the need for a presence on the national Internet domain, but it was also noted that both lists for 2014 contained a large number of companies that were in bankruptcy or liquidation proceedings, which was a possible reason for their neglect of their presence online and on the Serbian national domain.

Analysis of RNIDS' media presence

During 2015 we recorded a total of 698 placements across all media types. In the first quarter a total of 275 placements were recorded, the most common topics being the DIDS 2015 Conference (175 in total) and the third birthday of the .CPB domain, as well as those about the Cyrillic script in general (a total of 42 references). In the second quarter there was a total of 156 references, most of which covered the topic of cyber security (a total of 37 references) and the SEE4 – RIPE NCC meeting (a

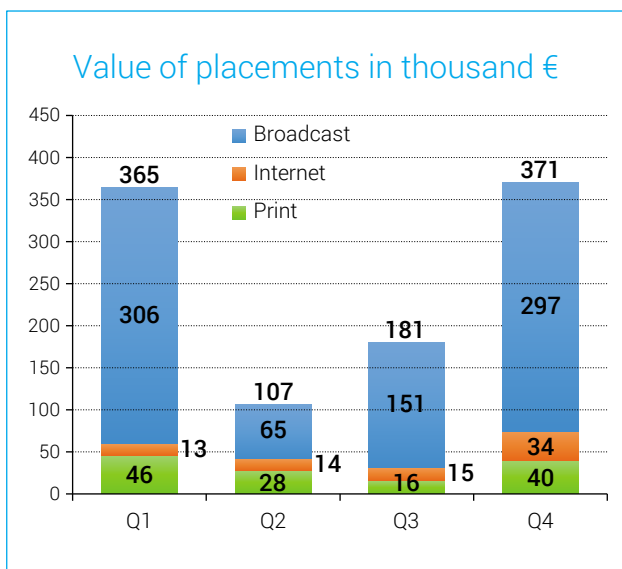
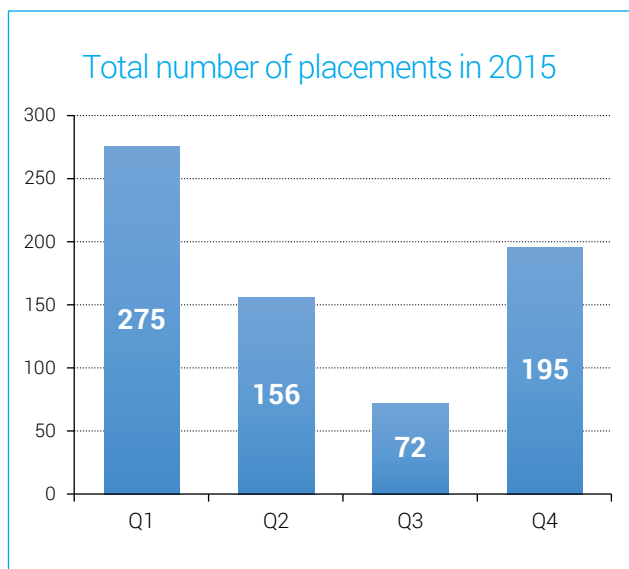
total of 34 references). In the third quarter, 72 placements were recorded, which mostly covered news on the new WHOIS service and registrar chooser pages on the site [domen.cp6 / domen.rs](http://domen.cp6.com) (a total of 19 references) and the "I Know you from the Net!" campaign (15 references). In the fourth quarter a total of 195 references were recorded, the most common topics being cyber security and the Mobile Safety in Serbia event (67 references) and the Internet Access in Serbia: Problems, Challenges and Solutions event (47).



During the year guest appearances and interviews were given on a variety of topics.

Based on an analysis of 674 placements covered by the clippings, references on Internet portals comprised 68% of the total, but the greatest value (€818,300) continued to be recorded in the broadcast media.

During 2013 RNIDS was referenced in 160 different media outlets – 28 printed, 20 television and radio stations and 112 Internet portals. A total of 137 references were recorded in the printed media, 81 in television and radio broadcasts and a total of 456 on online portals. Primary/planned publicity predominated – 92% of media placements were planned (a total of 621 references), where



in 560 cases RNIDS was the primary topic of the reference (in 83% of all references). The average favourability rating was 2.07. In comparison to the previous year the number of placements in the broadcast media increased by 4% and by 31% on web portals, while only in the printed media was a decline of 8% recorded, a trend that was to be expected given the move towards the digital media, and from advertising to PR. At the same time, in comparison with 2014, AVE values showed an increase across all media types – in the printed media 25%, web portals 11% and broadcast media 152%. AVE increased in the printed media despite a fall in the number of references, due to an increase in column centimetres in media placements.

INTERNATIONAL PARTNERSHIP

Participation in international events

Date	Name of event	Town/city	RNIDS representatives
27/1	EuroDIG SEE	Sofia	Dušan Stojičević
8-12/2	ICANN 52	Singapore	Dušan Stojičević Aleksandar Pavlović Slobodan Marković
25/2	34 th CENTR Admin	Berlin	Vladimir Aleksić Stefan Kovač
25/2	46 th CENTR Legal	Berlin	Slobodan Marković
26-27/2	Domain Pulse	Berlin	Aleksandar Popović Slobodan Marković
12-14/3	APTi workshop	Bucharest	Dušan Stojičević
18-19/3	53 rd CENTR GA	Copenhagen	Vojislav Rodić Danko Jevtović
26-27/3	16 th CENTR Marketing	Bari	Predrag Miličević
7/4	RIGF 2015	Moscow	Dušan Stojičević
11-12/5	CENTR BoD	Florence	Danko Jevtović
19-23/5	MAG Meeting	Geneva	Slobodan Marković
1-3/6	Jamboree 2015	Stockholm	Danko Jevtović Vladimir Aleksić Stefan Kovač Aleksandar Kostadinović Dejan Đukić Predrag Miličević
3/6	SEEDIG 2015	Sofia	Vojislav Rodić
4-5/6	EuroDIG 2015	Sofia	Dušan Stojičević
21-25/6	ICANN 53	Buenos Aires	Danko Jevtović Snežana Božić Dušan Stojičević
10/9	36 th CENTR Admin	Cagliari	Stefan Kovač
1/10	BH IGF	Sarajevo	Dušan Stojičević
7-9/10	54 th CENTR General Assembly	Brussels	Danko Jevtović

Date	Name of event	Town/city	RNIDS representatives
18-22/10	ICANN 54	Dublin	Danko Jevtović Žarko Kecić Mirjana Tasić Aleksandar Popović Jelena Ožegović
10-13/11	IGF 2015	João Pessoa	Slobodan Marković
3-4/12	18 th CENTR Marketing workshop	Dublin	Predrag Miličević
4/12	Domain Forum	Sofia	Dušan Stojičević
9-10/12	CENTR Chair and Vice-chair meeting	Brussels	Stefan Kovač

International events organised

The fourth regional meeting of Internet professionals for South Eastern Europe – SEE 4 / RIPE NCC – was held in Belgrade on 21st and 22nd April, organised by RNIDS and the Serbian Open eXchange (SoX). The key topics of the meeting were Internet governance and regulatory practice, data centre technologies and the operation of network and DNS systems, as well as the establishment of regional Internet Exchange points and the implementation of the IPv6 protocol. In addition to representatives of RIPE NCC, RNIDS and SOX, SEE 4 was attended by visitors from Europe and the region, including representatives of ISOCs, the European Union Agency for Network and Information Security (ENISA), EURO-IX and national IX (Internet Exchange) organisations, the DiploFoundation, the Ministry of State Administration, RATEL and companies working in the area of network engineering.

On 24th and 25th September, RNIDS organised the 48th CENTR Legal and Regulatory Workshop in Belgrade, bringing together 23 participants from 16 national Internet registries, as well as delegates from the Council of European National Top-Level Domain Registries (CENTR). In addition to European registries, the Canadian national registry was also represented at the meeting. The event was opened by director of RNIDS, and one of the major topics of the gathering was supervision of accredited registrars and measures to be taken in the event of breaches of contract, a topic spoken on by the representative of the Canadian registry. The General and Legal Affairs sector manager gave participants a run-down of the organisational model of the Registry and the basics of registrations policy for the .RS and .CPB domains. The representatives of CENTR talked about possible changes to regulations at the European level relating to expansion of the responsibilities of national Internet registries, as well as about the NIS Directive, the importance of ENISA and the role of registries in resolving security incidents.

Participation in international working groups

Žarko Kecić took active part in two industry groups under the CENTR umbrella: the Test Requirements Task Force – which was concerned with the technical requirements for a new tool for testing DNS servers – and the Security working group – which looked into the principles, rules and security measures needed to establish a secure communication channel for the exchange of information on security incidents, as well as for providing professional support to CENTR members. Stefan Kovač was elected as vice-chair of the Administrative working group of the European national registries within CENTR.

2

OPERATION OF THE OFFICE



Introduction of business standards

During 2015 significant attention was devoted to market analysis, needs assessment, analysis of alternate solutions, drafting of necessary documentation in preparation for the procurement of IT systems for business support and other functionalities (document management, project management, help desk/service desk, CRM and finances) in 2016.

As of the beginning of 2015, the new Organisational Framework was fully implemented, and a whole range of documentation brought in line with it (reports, financial planning etc.)

Financial

Several analyses were conducted during the first quarter of 2015 to assess the degree of implementation of the Financial Plan. As of 2015 a new system of budget codes and a new financial planning structure were put in place in line with the Organisational Framework, and a comparative analysis carried out of all the financial plans from 2013 onwards, including all budget revisions, but using the new budget codes in order to get a better overview of trends.

In the second quarter a draft general Financial Plan framework was created for the period 2015-2017, in order to help the Board of Governors assess financial needs for the medium term. During the second quarter, after several possible scenarios for the 2015 Financial Plan were considered and a final, single proposal was settled on and extensive discussions held during May, a new version (revision) of the Financial Plan was approved at the Board of Governors' meeting on 18th May 2015. In the first half of November another rebalance of the 2015 Financial Plan was conducted in order to take account of performance so far as precisely as possible, as well as future expectations and all needs up to year-end. The financial plan for 2016 was prepared in mid-December and approved at the meeting of the Board of Governors on 24th December 2015.

The status of the securities and banking sectors were also regularly monitored and decisions accordingly taken to place surplus accumulated funds on time deposit, as well as those for which a previous time deposit had expired. The Finance Sector emphasised the principle of safe investment, whilst balancing this with the expected financial return and the need to maintain the liquidity and solvency of the RNIDS Foundation.

Procurements

Major procurements in 2015 were as follows:

- Selection of consultants to facilitate RNIDS' compliance with the Cooperation Agreement signed with the Ministry for Telecommunications and Information Society
- Selection of external consultant to analyse the existing infrastructure of the registration system and issue recommendations for further improvements
- Procurement of new hardware, software and maintenance services for the domain registration system infrastructure
- Procurement of new domain name registration software
- Procurement of third-party EPP service testing software
- Procurement of new licences
- Procurement of PCs, telephones and office equipment
- Procurement of alarm system, entry control systems and WiFi access equipment
- Procurement of promotional materials and advertising services

Furnishing and interior decoration of RNIDS offices and premises

In the fourth quarter of 2015 a significant upgrade was first carried out on the wireless connection system for devices in the RNIDS Office, through the purchase of a system comprising three WiFi devices. These

were configured to the highest level of security and the networks divided into an internal one and one for guests. The old entry control system for the office was also replaced with a new one after problems and faults with the old one, as well as an alarm system, raising the security level in the Office.

BUSINESS PERFORMANCE

Legal affairs

Since the username @rnids on the Instagram social network had been occupied by a user, who did not even use the account, we took steps in line with the policy of this social network to take over or delete the account, which infringed on our trademark. The procedure was completed quickly and RNIDS took over the @rnids account.

Our third-party indemnity insurance policy was renewed, which included employer liability and insurance against professional liability for direct financial damage caused to third parties as a result of error or omission in the professional conduct of the policy holder, in accordance with the Statute and with law. The insurance policy for our computer equipment and RNIDS premises was also renewed.

A translation of a Norwegian brochure titled "Domain conflicts and the legal system" was adapted to fit our local legal practice. The purpose of this brochure is to help people in the legal profession who encounter issues with Internet domains to understand the legal relationships between the entities involved in the registration of domains, as well as the legal status and liability of each of those entities.

Accounting and auditing

At the end of January 2015, the regular audit of liabilities and assets was conducted to giving a snapshot as of 31st December 2014, and a report on this audit was approved by the Board of Governors. On 30th March 2015 RNIDS submitted its "Report for Statistical Use" electronically, meeting the deadlines laid down in the Accounting Law and subsidiary legislation for 2014. In mid-May the final accounts for 2014 were completed and approved by the Board of Governors at its session of 15th and 16th June 2015.

On the initiative of the Finance Sector and RNIDS' accountant, a procedure was initiated with the Ministry of Finance to have urgent amendments made to the regulations on the content of tax balance reporting for not-for-profit organisations that are liable for corporation tax. In the initially passed version of the enactment, a technical error had caused the omission of an entire group of expenses (non-material costs, group 55). This information was gratefully received by our colleagues in the Ministry of Finance. The tax balance was filed with the Tax Administration on 25th June 2015 and the set of financial reports with the Serbian Business Registers Agency on 26th June 2015.

After a final audit of the financial reports for 2014, the Auditor's Report on the completion of the 2015 audit of the financial reports was submitted in July. This included the assessment of the auditor that the financial reports were a true and objective depiction of the financial position of the RNIDS Foundation in all significant respects as of 31st December 2014, as well as the business results for the year ending on that day in accordance with accounting regulations applicable in the Republic of Serbia.

The report by the internal auditor for the period 1st July 2014 to 30th June 2015, after approval by the Board of Governors, was presented at the meeting of the Conference of Co-founders on 12th December 2015. The auditor assessed the system and functioning of internal controls in procurement proceedings for goods and services as satisfactory.

Overview of financial assets

Statement of financial assets, time deposits and securities as of 31st December 2015:

Date	31 st Dec 2015	
Euro mid-market rate	121.6261	
Currency	RSD	EUR
Amount in RSD	RSD	Converted into EUR
Current assets in RSD	24,237,018	€199,275
Assets on time deposit in RSD	0	€0
Total	24,237,018	€199,275
Assets in EUR	Converted into RSD	EUR
Current assets in EUR	16,133,157	€132,646
Assets on time deposit in EUR	0	€0
Total	16,133,157	€132,646
Total ex. securities	40,370,175	€331,920
Securities	11,676,106	€96,000
Total financial assets	52,046,281	€427,920

The total position of financial assets including securities (treasury bills and old foreign exchange savings bonds) converted into dinars, is 52,046,281 dinars.

3

OPERATION OF THE FOUNDATION



TRANSPARENCY OF OPERATIONS

Our corporate newsletter RNIDS Info got a new name and design, and four regular issues were published in Serbian and English, as well as a special edition in April after the DIDS 2015 conference.

The RNIDS Annual Report for 2014 was published in electronic and printed form during the third quarter of 2015.

Minutes and decisions from sessions of the Board of Governors were regularly posted on the site ruids.rs / ruids.rs during 2015, together with periodic financial reports. Additionally, video and reports from sessions of the Conference of Co-founders were published, as well as procurement notices and information on the activities of the Foundation.

The Documents Registry on the site ruids.rs / ruids.rs is now searchable on a variety of criteria, such as the body issuing the document, the type of document, the date of issue, its current validity etc.

The names of the newly-appointed arbiters of the Committee for the resolution of disputes relating to the registration of national internet domain names were published, as well as detailed procedures for national domain name registration services, primarily intended for accredited registrars.

Website of the Foundation – ruids.rs / ruids.rs

The new RNIDS site was finalised in the third quarter of 2015 and launched on the domains ruids.rs and ruids.rs. It comprises a full 30% more information than the previous site and has a clearer structure and a new design that is also mobile-friendly. The page on which users can check domain availability was also redesigned.

In addition to the standard presentation of results, along with a timestamp for when the database query was executed, the user can also opt to see the raw WHOIS record. If the domain is taken the visitor can download a PDF containing all the available information.

The new site now also makes it possible to make detailed searches of the RNIDS document registry, categorised by the RNIDS body that issued the document, by its topic and by the content of the PDF file itself. Different versions of the same document can also be browsed. The new content on the site includes, in particular, a section on Internet governance, which gives an overview of the major organisations involved, in Serbia and internationally. The news and media section has been supplemented with media clippings about RNIDS, categorised into those from the print media, from television, from radio and from the Internet. Multimedia content about RNIDS includes photographs from RNIDS events and video and audio content specially produced for RNIDS. Four short video clips were specially written and recorded with the purpose of informing visitors with all aspects of the operation of RNIDS.

The new site has around 130 pages, available in Serbian (Cyrillic and Latin) and English, a news archive from 2007 to the present day, more than 1,000 documents, almost 100 video clips and more than 300 photographs.





BODIES OF THE FOUNDATION

Conference of Co-founders

During 2015, two regular, one extraordinary and one electoral session of the Conference of Co-founders were held. At the beginning of the year a new system for conducting online sessions of the Conference of Co-founders was tested and launched.

A regular session of the Conference was held on 23rd May 2015 in Belgrade. Representatives of the RNIDS co-founders, after discussion, approved the Annual Report of the Board of Governors for 2014 and amendments to the Rules of Procedure of the Conference of Co-founders that effectively permitted online sessions of the Conference to be held. Authorised representatives of the co-founders were also informed of cooperation agreements signed with the Slovene national domain registry ARNES and with the Serbian national Directorate for eGovernment. The Board of Governors' quarterly report for 2015 Q1 was also presented.

Two sessions of the Conference of Co-founders were held – an extraordinary and an electoral session – on 19th September 2015 in Belgrade. At the extraordinary session, after discussion, amendments and additions to the General Terms and Conditions for the registration of national Internet domain names were passed, as were amendments and additions to the RNIDS Statute. These amendments removed the obligation to supply a JMBG in the process of registering a national domain and laid the foundations for the establishment of a CERT for the region of the national domains.

The authorised representatives of co-founders were also told about the establishment of an IDN Working Group and invited to take part in it. Immediately after the extraordinary session an electoral session was held at which a chair and deputy chair of the Conference of Co-founders were elected. The attending authorised representatives of 58 co-founders elected Zoran Buhavac as chair and Ivan Minić as deputy chair for two-year terms.



Extraordinary session of the Conference of Co-founders



The second regular session of the Conference of Co-founders was held on 12th December 2015 in Belgrade. Forty-three authorised representatives of co-founders with the right to vote attended the session. At the session approval was given for the external auditor's report on the business operation of the organisation during 2014. The Board of Governors then presented its report for the Q1-3 2015, the internal audit report and the RNIDS Work Plan and Programme for 2016. Finally, the co-founders were informed about the cooperation agreement signed with the Intellectual Property Office.

During 2015 RNIDS was joined by 17 new co-founders, while three companies lost their co-founder status. As of 31st December 2015, RNIDS had a total of 70 co-founders.

Board of Governors

During 2015, 21 sessions of the Board of Governors were held, of which seven were online. In addition to approving its regular reports, the Board of Governors also approved:

- the financial plan for 2016
- the RNIDS Foundation Work Plan and Programme for 2016
- two revisions of the Financial Plan for 2015
- the procedure for publishing news and other information on рнидс.срб / rnids.rs
- rules for travel to events
- instructions and terms for the reservation and registration of Internet domains for use by RNIDS

Amendments and additions to the rules for conducting procurements were passed, relating to deadlines for issue of a public call to tender. In addition to rules and internal procedures, two documents were also drafted and approved that impact the operation of the RNIDS CERT: Study of the Operation of the DNS Service and A Secure DNS System.

After the session of the Conference of Co-founders on 12th December 2015, a public session – the 224th – of the RNIDS Board of Governors was held, at which attendees had a chance to hear about the status of the RNIDS-CERT project. There was also discussion of the new Rules of Procedure of the Statutory Committee, and the new national domain registration software was presented.

In 2015 the Board of Governors established three working groups:

- the working group for the amendment of enactments governing data collected from registrants
- the CERT working group for the region of the national Internet domains
- the working group for the introduction of IDN characters to country-code second-level domains

IMPLEMENTATION OF THE COOPERATION AGREEMENT WITH THE MINISTRY

Mid-2015 was the deadline for submission of the regular triennial report that RNIDS is required to write for the ministry tasked with the information society, as part of its obligations taken on under the Cooperation Agreement, signed on 23rd December 2010 with the purpose of ensuring the stable operation of the Internet in Serbia and the Internet domain registry, in accordance with ICANN rules.

The consultants taken on for this task submitted their draft reports to the Office in late May and the final versions were approved by the Board of Governors at its session on 15th June 2015. The Office in turn filed the following reports with the Ministry of Trade, Tourism and Telecommunications within the deadlines agreed under the Agreement:

1. Report on the functioning of the RNIDS organisational model, compiled by independent professional consultants Lloyd's Register
2. Report on IT security, data protection and continuity of uptime in RNIDS ICT systems, compiled by independent professional consultants Advance Vision Tech
3. Uptime report for main DNS servers for the national domains, compiled by Nenad Krajnović, MA, from the Belgrade Faculty of Electrical Engineering Department of Telecommunications
4. Uptime report for RSReg national domain name registration system written by IT Biz Solutions
5. Report on RNIDS Foundation liquidity as of 30th May 2015 compiled by the RNIDS Office

The reports affirmed that RNIDS was meeting its obligations from the Agreement in regard to the operation of the organisation, the security and uptime of ICT systems and financial reserves for its stable operation. The independent consultants gave recommendations for further improvements to RNIDS' operations that will be taken into consideration by the Foundation going forward.

4

SUPPORT FOR DEVELOPMENT OF THE INTERNET IN SERBIA



PARTNERSHIP WITH STATE INSTITUTIONS

Serbian Government

Slobodan Marković, RNIDS' ICT Policies and Internet Community Relations Advisor, was appointed a member of the Council for the Development of eCommerce set up by the Serbian Government.

Ministry of Trade, Tourism and Telecommunications

RNIDS took active part in the public debate concerning the draft Law on Information Security and submitted its own comments. The Office reviewed the changes made to the final text as compared to the version that was debated and the recommendations that RNIDS supplied and the analysis showed that 13 of RNIDS' suggestions were taken up while 20 were not.

At the beginning of March, at the request of the Ministry of Trade, Tourism and Telecommunications, RNIDS wrote an advisory report on the connection between domains and online advertising in the light of the Law on Advertising.

Commissioner for Information of Public Importance and Personal Data Protection

Based on the best practices of European Internet registries, internal analyses and further consultations with the office of the Commissioner for Information of Public Importance and Personal Data Protection, in the first quarter of 2015 RNIDS took on the task of amending the General Terms and Conditions for the registration of national Internet domains with the aim of removing the obligation to supply a JMBG (citizen's personal ID number) in the process of registering a national domain. This was done at the session of the Foundation's Conference of Co-founders held 19th September 2015, and as of 19th October 2015, .RS and .CPB can now be registered without the need to supply the JMBG of the registrant, or of the administrative or technical contact.

Administration for Joint Services of Republic Bodies

In December a meeting was held in the RNIDS office with representatives of the Administration for Joint Services of Republic Bodies, where an initiative was launched to jointly organise a meeting in 2016 dedicated to the use of Internet services in state institutions, with a special focus on the topics of domain names of state institutions and DNS security, the move to IPv6 and the use of TLS/SSL certificates.

Intellectual Property Office

In early December a Cooperation Agreement was signed with the Intellectual Property Office. Going forward, RNIDS and this institution will conduct educational activities together that address the relationship between Internet domain and brand, the resolution of domain disputes, the importance of protecting intellectual property rights and other similar topics.

Directorate for e-Government

A meeting was held in June between representatives of RNIDS, the Directorate for e-Government and the Ministry of Trade, Tourism and Telecommunications on increasing the use of IPv6 and Cyrillic IDN domains in government bodies.

Serbian National Library

RNIDS and the Serbian National Library began consultations in 2015 on the subject of archiving the content of Serbian websites, which the National Library is required to do by law.

RELATIONS WITH THE INTERNET COMMUNITY

A delegation from RNIDS was invited to the US Embassy for a meeting with the embassy's Economic Section on 18th August. The meeting was a chance to talk about topics of common interest in the area of telecommunications, in particular about cyber-security, the promotion of ICT and the multi-stakeholder model of Internet governance.

Representatives of RNIDS attended a conference in April to mark ten years of the operation of RATEL (the Serbian Regulatory Agency for Electronic Communications and Postal Services), and in June the presentation of a project by the Share Foundation called the Internet Atlas of Serbia.

At the end of October, representatives of RNIDS attended the wvvršac conference, and in November the Telfor Conference, as well as taking part in round tables held by the Belgrade Chamber of Commerce on the topics of developing e-commerce and the new legislative framework for payment services in Serbia.

Education programmes

RNIDS assisted in the organisation of the Regional communication leaders forum, Izazov (Challenge) 2015, an event geared towards professionals in marketing, public relations and digital communications. Predrag Milićević, executive director for business development and marketing,



Seminar "Security for All"

took part in a panel debate on and was also host of the “Branding on the Internet – what’s it for (and why don’t people do it)?” workshop, in which several PR and marketing agencies took part.

RNIDS also supported the 15th E-Trgovina International E-Commerce Conference, held in the second quarter of 2015. Predrag Milićević gave a talk on the subject of online branding and took part in discussions during the Conference.

Cyber-security

2015 saw the continuation of talks on cyber-security at universities. This has proven to be an excellent way of establishing direct contact with students and all other parties interested in this topic. The format of two-hour talks given by cyber-security experts around universities in Serbia has shown excellent results, with the six events held in 2015 attended by 900 people.

Three talks were held in Q1: at the Security for All seminar in partnership with the Students’ Association of the Faculty of Security Studies, with the FONIS Association of Students of Information Science at the Belgrade Faculty of Organisational Sciences, and at the Faculty of Diplomacy and Security. In the fourth quarter, talks were organised at the Faculty of Electrical Engineering (ETF) in partnership with the ETF Students’ Union, at the PMF (Faculty of Sciences) in partnership with the PMF Students’ Union and at the Information Technology School.

Topics were personal web security, malicious software, the DNS system, social engineering and ways to protect yourself and make improvements in the area of cyber-security. Speakers were: Žarko Kecić, chief technical officer at RNIDS, Aleksandar Kostadinović, RNIDS systems administrator, Luka Gerzić from Gerzić&Associates, Boško Radivojević, director of the company Mainstream, Igor Franc, senior lecturer at Metropolitan University and Jovan Šikanja, security administrator at the company Limundo.

Pitajte.RS

A new educational programme Pitajte.RS (Ask .RS) was conducted 2nd May 2015 at the New Energy conference in Kopaonik. Pitajte.RS is for everybody who wants to improve their knowledge of law, accounting, business development, branding, Internet marketing and analytics, content creation and other subjects relating to having an online presence. Participants had a chance to ask questions beforehand via the site pitajte.rs / питайте.рб or using the #pitajters hashtag on Twitter. Twelve Internet professionals held presentations and answered the numerous questions of some 100 visitors who were present, over four themed sections of the programme.

As part of each block, after the presentation by the speaker, the audience asked questions on a variety of subjects, and the most interesting questions were awarded a set of branded external batteries. All the presentations were made available at pitajte.rs / питайте.рб, together with recordings of the talks and the audience questions, which were published on RNIDS’ YouTube channel. Of those attending who filled in a questionnaire, 72% gave Pitajte.RS the highest possible grade, while 100% of them replied that they would be very happy to attend another similar event. Numerous well-regarded Internet professionals attended the programme and listened to all 12 talks.

In Q4 the Pitajte.RS educational programme was repeated in the form of a workshop as part of the Webiz training event in Subotica on 6th November 2015. Around 50 representatives of small- and medium-sized companies, sole traders and individuals from Subotica and the surrounding area attended a workshop on business development, branding, Internet marketing and content creation. After the talks, the experts answered audience questions and their presentations were made available on the Pitajte.RS site. In an online survey, 62% of visitors gave the workshop top marks, while 37%





gave a mark of 4 out of 5. In their comments, attendees said that the workshop content was well suited to beginners and to small- and medium-sized companies, with useful real-life examples. Some thought that the talks should be longer and last half an hour each. In reply to the question “Where should the next Pitajte.RS workshop be held?” the most common answers were Zrenjanin, Novi Sad, Kikinda, Arandjelovac and Belgrade.

Organisation and co-organisation of events

DIDS 2015

The sixth annual conference focusing on the development of the Internet globally and on Serbia's national domains, DIDS 2015, was held on 10th and 11th March 2015. The slogan of this year's conference was “Which Internet Film are you in?” It was held over two days, the first day being a regular programme for registered participants while the second day was given over to the Regional Internet Forum. As previously, the conference was free of charge to all participants who registered via email from an address on a regional ccTLD. For the first time the DIDS conference was sponsored by ICANN, while the Regional Internet Forum served as an official preparatory meeting for the EuroDIG Conference in Sofia.

During the Conference, attendance was recorded by 45 journalists from 21 media companies and agencies, 24 participants and more than 250 visitors, which including the organisers themselves was more than 300 people attending. Introductions were given by Danko Jevtović, director of RNIDS and Dušan Stojičević, chair of the Board of Governors of RNIDS. In the first block of the conference, “Masters of the Internet”, the topic of discussion was the forthcoming changes to the global governance of the Internet. Participants were: Jean-Jacques Sahel, ICANN vice-president for Europe, Martin Boyle, Senior Policy Advisor at the UK's national registry, Nominet and Leonid Todorov, Head of External Relations of the Russian national registry and General Manager of the Asia Pacific Top Level Domain Association. As in previous years, the first block was moderated by Vladimir Radunović from the DiploFoundation. The second block, titled “Call ‘E’ for Commerce”

was dedicated to e-commerce and all its aspects, and was moderated by Miloš Petrović, web entrepreneur and blogger. The third block was, as tradition now dictates, reserved for prominent websites on the national .RS and .CPB domains, moderated by Radomir Lale Marković, co-founder and director of the agency TAG Media.

In addition to 28 media sponsors, a key supporter of the Conference was Telekom Serbia, which provided free Internet access for both days of DIDS. Live online streaming of the Conference was this year watched by 3,538 people on 10 different sites. Intensive promotional activities resulted in a great deal of media coverage of the topic of the Conference. A total of 179 media placements were recorded, of which 123 were on the Internet, 13 on television and 13 on radio stations and 30 in the print media.

The second day of DIDS, 11th March 2015, was set aside for the Regional Internet Forum (RIF), which brought together representatives of the national registries of Bulgaria, Croatia, Slovenia, Montenegro and Serbia, as well as representatives of state institutions and global Internet organisations. It took the form of a round table, held entirely in English – and was a regional industry meeting for invitees only.

Cyrillic 3.0

To mark the third anniversary of the launch of the .CPB Cyrillic national Internet domain, a panel discussion was held on 27th January in the O3one Gallery titled Cyrillic 3.0. Panel participants were local and regional experts in various fields, who discussed the social and technological aspects of Cyrillic on the Internet, asking questions such as can this script survive on the global network, and under what conditions, what are the strengths and current major problems of the .CPB domain and what results has RNIDS achieved so far in this area. Panel moderator was Zoran Stefanović, publisher, producer and international cultural activist, and the debate participants were: Jugoslava Lulić – teacher of Serbian language and literature, Aleksandar Vasilic – manager of the “Album of remembrance for our forebears in the First World War” project, Uroš Nedeljković – Internet and legal expert and blogger, Nenad Krajnović from the Faculty of Electrical Engineering in Belgrade and Sašo Dimitrijoski, then-director of MARnet. Around 45 attendees attended the debate, of which 14 were journalists.



Mobile Security in Serbia

European Cyber Security Month was also marked with a panel debate titled Mobile Security in Serbia, held on 15th October with around 50 in attendance. The discussion participants were all experts from areas of significance to Internet security, who addressed a variety of questions – what are the main threats to Internet security for ordinary and business users, how to protect ourselves, what are state institutions doing and what is expected of them and whether and how much we think about security, as well as who handles our data, where they keep it and what the main dangers are that we face online. In the first block, titled Security of Mobile Networks and Applications, the participants looked at the issues surrounding software security and application privacy from a variety of points of view. The keynote topic of the second block was New Projects and Initiatives in the Area of Cyber-Security, which included mention of the draft Law on Information Security and the future CERT as an organisation which is to work systematically on improving IT security in Serbia.

Other events

As a partner of the Week of Parliamentarianism event, RNIDS held a public debate at the Dom omladine Beograda venue in Belgrade titled “More stakeholders, more interests, more Internet!” which concerned the promotion of the multistakeholder approach to Internet governance, with speakers from the Serbian state and non-governmental sector.

In Q1, RNIDS sponsored the 18th PC Press Top 50 awards for the 50 best local online projects in 2014. The director of RNIDS gave an introductory talk and awarded the top prize to the site [ptc.cp6](#) as the best site on the .cp6 domain.

At the end of Q1, the third Webiz conference on using the Internet for business was held in Zrenjanin for small and medium enterprises, sole traders and people working in the marketing, sales and PR sectors. RNIDS supported the organisers of this business training programme, and on the first day of the conference around 100 visitors had a chance to hear a talk from the director of RNIDS on the topic Big Internet for Small Business, the importance of doing business online and the ways that SMEs can do better business with the help of the Internet.

In Q2 RNIDS supported the New Energy conference, attended by some 600 visitors from the country and the region. The director of RNIDS and RNIDS ICT policies and Internet community relations advisor held a presentation, as part of the plenary programme of the conference, titled “Whose is our Internet?”, during which they tried in an interesting way to answer the question of who owns what on the Internet and who manages it.

In partnership with the University of Belgrade Faculty of Law, RNIDS organised a conference on the topic of Intellectual Property and the Internet in the third quarter of 2015. Papers were presented at the conference which were published in a collection of proceedings under the same title, the publication of which was financially supported by RNIDS. The main topics of the event, organised with the backing of ICANN, were “Internet domain names and protected trademarks” and “Copyright and the Internet”.

The Serbian Chamber of Commerce in cooperation with the International Trademark Association (INTA) and RNIDS held a round table in the third quarter on the enforcement of the Regulations on the Protection of Intellectual Property Rights. The RNIDS General and Legal Affairs sector manager talked about trademark violations connected with domain registrations and about the alternative track to resolving such disputes.

The Faculty of Security Studies was the venue on 25th September for an open lecture titled Big Data and Cyber-Security. RNIDS and the US Embassy organised the talk in partnership with the Faculty of Security Studies, the ETF (Faculty of Electrical Engineering) Students' Union and the PMF (Faculty of Sciences) Students' Union.

In Q4 RNIDS and the Serbian Internet Society (ISOC RS) organised an event called “Internet access in Serbia: Problems, challenges, solutions”, with participation by homegrown and international experts in the field of electronics communications and the Internet. It was also a chance to discuss digital literacy, the privatisation of Telekom Serbia and the future development of broadband Internet access.

Participation in events in Serbia

Date	Name of event	Town/city	RNIDS representatives
26-29/3	Webiz	Zrenjanin	Danko Jevtović Jelena Ožegović
22-24/4	E-trgovina	Palić	Predrag Milićević Aleksandar Popović
30/4-3/5	New Energy, Pitajite.RS	Kopaonik	Danko Jevtović Slobodan Marković Predrag Milićević Jelena Ožegović
5-8/11	Webiz 2015	Subotica	Danko Jevtović Predrag Milićević Jelena Ožegović Vojislav Rodić

INTERNET GOVERNANCE

CENTR

At the 53rd General Assembly of the Council for European National Top Level Domain Registries (CENTR), held 19th March in Copenhagen, Danko Jevtović, director of RNIDS, was elected to the Board of Directors of this organisation.



General Assembly of the Council for European National Top Level Domain Registries (CENTR)

Participation in ICANN working groups and bodies

Mirjana Tasić, Advisor for Strategy and Development to the director of RNIDS, took part in the following ICANN groups:

- Cross-Community Working Group on Use of Country/Territory Names as TLDs
- Cyrillic script Generation Panel within the Root zone LGR project
- Latin script Generation Panel within the Root zone LGR project

Aleksandar Popović, Finance sector manager, took part in the ICANN Strategic Planning and Operational working group within the ccNSO (ccNSO SOPWG).

Dejan Đukić, General and Legal Affairs sector manager became a member of the ccNSO Guidelines Review Committee working group within ICANN, together with Mirjana Tasić. Dejan Đukić was also elected to the Competition, Consumer Trust and Consumer Choice Review Team.

RNIDS-CERT

Information security has been identified as a top national priority, not just because of Serbia's obligations arising from the process of EU accession but also, even more so, because of the increasing need to keep pace with the constant growth in the use of ICT in Serbia with adequate legislation and organised action to prevent security incidents. RNIDS, as a national domain registry, has an important role to play on the local ICT stage and certainly bears some of the responsibility for ensuring the highest possible level of security in the area in which it operates.

In the Work Plan and Programme for 2015, the creation of a CERT was listed as one of the organisation's objectives. On 2nd April 2015 the Board of Governors set up a working group that considered the issues surrounding the establishment of a RNIDS CERT and proposed changes to the Foundation's founding documents. At the session of the Conference of Co-founders on 19th September 2015, the proposed changes to the Foundation Statute were approved, adding the area of information security and the CERT as core activities of RNIDS. As part of the Financial Plan for 2016, funds were allocated for the operation of the CERT, and further activities are expected during the whole of 2016 in this respect.

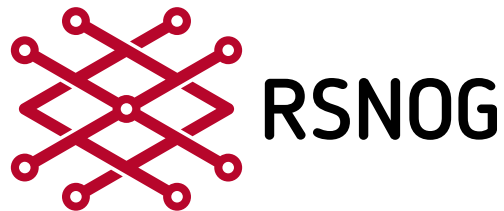
An initial web page on the RNIDS CERT was put up at cert.rnids.rs.

RSNOG

On behalf of the RSNOG community, during 2015 RNIDS ran an open competition for the design of a RSNOG logo, and then designed and launched a website at pchor.cp6/rsnog.rs.

As part of the DIDS 2015 conference, an informal gathering of ten or so members of the RSNOG community was held to discuss plans to organise the first RSNOG conference during 2015, to establish a SIRT within RNIDS and to create a website at rsnog.rs.

A session titled “Organising Network Operators’ Groups (NOGs) in the Region” was held at the end of the first day of the RIPE NCC SEE 4 event on 21st April 2015. The session looked at the functioning of NOGs in the region, their activities, best practices and cooperation, amongst other things, with special focus given to experiences from Slovenia, Romania and Serbia.



First RSN OG Conference

The first RSN OG conference was held 25th November 2015 in Belgrade’s Sava Centre, with some 130 local network professionals taking part, representatives of local telecomms operators and Internet companies, academic and research institutions, state bodies and civil society organisations. The conference was additionally watched via online stream by around 300 people. The conference was supported by RNIDS and RIPE NCC and held in parallel with the second day of the Telfor conference.



First RSN OG Conference

After a few words of introduction seven talks were held on the following topics: IPv6 addressing, DNS and CDNs, consideration of the need for a local Cloud Federation, routing policies, a system for secure exchange of routing data, Carrier-Grade NAT and a hybrid solution for preventing DDoS attack. The second part of the meeting was devoted to discussion on the topic “Open Networking in Practice”.

PUBLICATION DATA

RNIDS - Annual Report 2015

Published by:

Serbian National Internet Domain Registry
Foundation, Belgrade

For the publisher:

Danko Jevtović, CEO

Editorial team:

Predrag Milićević
Dejan Đukić
Žarko Kecić
Aleksandar Popović

Produced by:

AgitPROP, Belgrade

Concept and text:

Lazar Bošković

Design:

Miodrag Veselinović


Translation from Serbian:

Odista, Novi Sad

Photographs:

RNIDS archive

Belgrade, May 2016



CONTACT

RNIDS

Žorža Klemansoa 18a/I
11108 Belgrade, Serbia
PAK 101147

Web sites:

rnids.rs and рнидс.рб
domen.rs and домен.рб

Social sites:

linkedin.com/company/rnids
facebook.com/rnids.rs
twitter.com/rnids
youtube.com/rnidsonline
flickr.com/rnids
slideshare.net/RNIDS
pinterest .com/rnidsRS
instagram.com/rnids

GPS coordinates:

Latitude 44° 49' 20" N
Longitude 20° 28' 12" E

Working hours:

9 am – 5 pm (CET), weekdays

Telephone: +381 (0)11 7281-281

Fax: +381 (0)11 7281-282

Email:

Office: kancelarija@rnids.rs
Director: direktor@rnids.rs
Board of Governors: upravni odbor@rnids.rs
Chair of the Conference of Co-founders:
predsednikkonferencije@rnids.rs



RNIDS
Serbian National Internet
Domain Registry

